my business data | Frequently Asked Questions

What does your database cover?

Our database currently covers Australian businesses. The following fields are provided: ABN/ACN, Business Name, Address, Phone, Size, Industry and Contact. If you wish to search by broader parameters, please get in touch with us at help@mybusinessdata.com.au

Can I have a sample file?

A generic sample file is available on this site or by contacting help@mybusinessdata.com.au

Do you provide email addresses?

My Business Data does not sell email addresses but can work with you to facilitate emails out to key target audiences. Please get in touch with us at help@mybusinessdata.com.au to discuss our email marketing and marketing automation solutions.

Can we have multiple users on our account?

Everyone in your team can set themselves up individually. They can pay for data themselves through a company/personal credit card. Alternatively, if you would like to purchase credits in bulk and spread them across accounts, you can fill out a purchase form and return it to accounts@mybusinessdata.com.au. Our team will then get in touch to allocate credits to the accounts you nominate.

How long do I have to spend the credits I purchase?

Your credits will always be available on your account. There is no time limit for these credits to be used.

Where does My Business Data source its data from?

Our data is sourced through publicly available sources and is enhanced through business to business calling. All data is compliant with relevant Australian business to business marketing legislation.

How often is your business data updated?

Most of our business data has been updated within the last 12 months. However, businesses are dynamic, and details can change frequently. If you feel some of the records provided to you through you purchase is not accurate, please let us know at help@mybusinessdata.com.au and you will receive a credit for that record/s on your account.

How accurate is your business data?

No data source can be 100% accurate, however, we place most of our business data at 90%+. If you feel some of the records provided to you through you purchase are not accurate, please let us know at help@mybusinessdata.com.au and you will receive credit for those records on your account.

Still have questions?

Contact us on help@mybusinessdata.com.au or contact a member of the Just Click Here team on our phone.

w | www.mybusinessdata.com.au   p | 1300 52 43 73   e | help@mybusinessdata.com.au